Installing TOPDOC NexGen on Newer Windows Releases

Note: *This insert is a supplement to the installation information in the TOPDOC User Manual and in the Installation program, it is not intended to be a complete set of instructions.*

Remember to not attach the USB dongle until you have completed the installation.

FAQ / Troubleshooting

If you get an error that MSVCR100.DLL is missing when starting TDNG, you will need to install the Microsoft Visual C++ 2010 Redistribution Package (x86) from Microsoft's website:

http://www.microsoft.com/en-us/download/details.aspx?id=5555

Uninstall (Windows Vista, 7, 8, 10)

The uninstall program will be located in the <Program Executables>\Uninstaller folder (eg: "C:\SoftPLC\Uninstaller"). The name of the program is "uninstaller.jar". Simply double-click the program name to execute the unistall.

Installing on Windows 8 or 10

1. **Install a 32 bit version of Java 8.**
   This is available on the SoftPLC Product CD you use to install TOPDOC NexGen, and also available for download on our website from the **Support | Resources | Software** menu option, **TOPDOC** tab or **http://softplc.com/downloads/software/tdng_jre.zip**.

   NOTE: **If you are using a 64 bit version of Windows and already have a 64 bit version of Java installed, you will need to un-install** it in order for the TOPDOC NexGen installation program to run. If you need the 64 bit version for other programs, you can re-install it after TOPDOC NexGen has been installed.

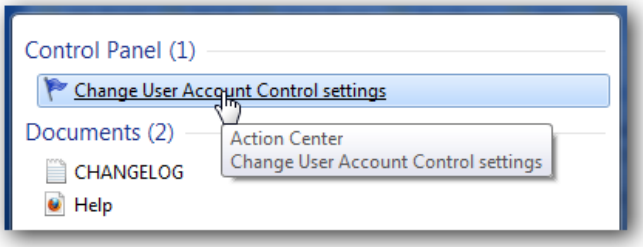
2. **Install TOPDOC NexGen**
   The default and recommended "Program Executables" folder is **\SoftPLC** (off the root directory). However, the installer program cannot automatically create a folder in a top level directory such as "\" and must therefore be manually created by the user. If you are unable to create this folder, you may install TOPDOC NexGen in your Windows User area. For example: **"\Users\YourAccount\SoftPLC".** The "Program Data" folder can be set to the "Program Executables" folder or you may define and use another folder in your Windows User area.

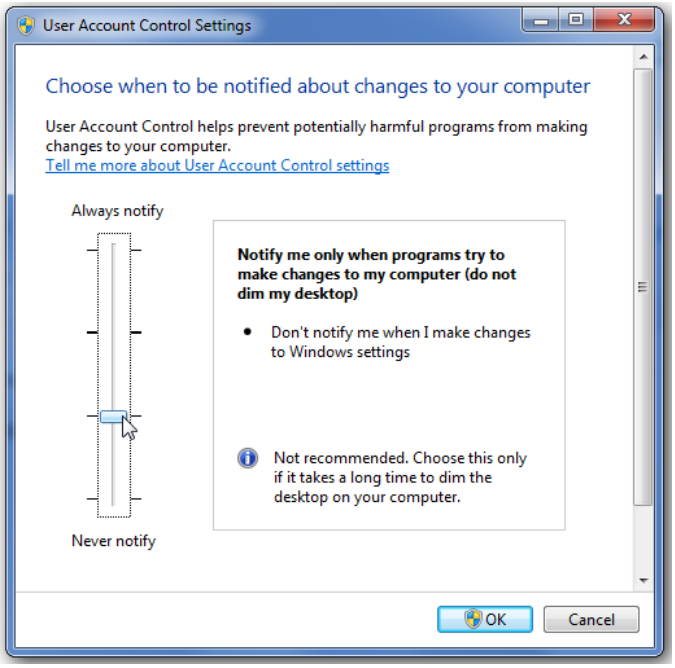
Installing on Windows7

1. Disable UAC on Windows7

Type UAC into the start menu or Control Panel search box. You can simply drag the slider down to “Never notify” to disable it.

You’ll need to reboot your computer before the changes take effect, but you should be all done with annoying prompts.





2. Install a 32 bit version of Java 8.

This is available on the SoftPLC Product CD you use to install TOPDOC NexGen, and also available for download on our website from the **Support | Resources | Software** menu option, **TOPDOC** tab or **http://softplc.com/downloads/software/tdng_jre.zip**.

NOTE: **If you are using a 64 bit version of Windows and already have a 64 bit version of Java installed, you will need to un-install** it in order for the TOPDOC NexGen installation program to run. If you need the 64 bit version for other programs, you can re-install it after TOPDOC NexGen has been installed.

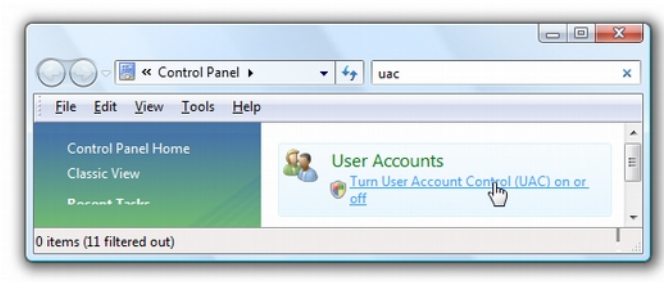
3. Install TOPDOC NexGen

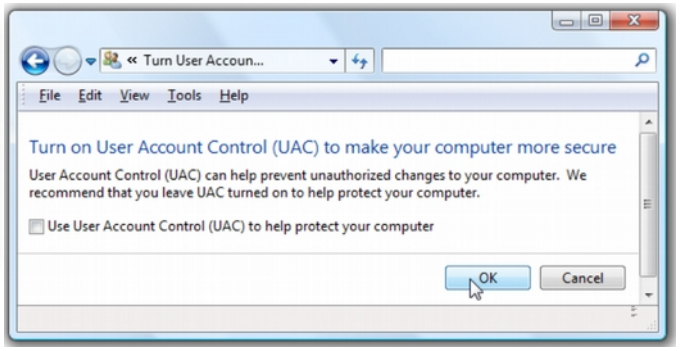
The default and recommended “Program Executables” folder is **\SoftPLC**. The “Program Data” folder can be set to the “Program Executables” folder or you may define and use another folder in your Windows User area.

4. If the UAC was disabled, you may restore the original setting.

Installing on Windows Vista

1. **Disable UAC on Windows Vista**
   Open up Control Panel, and type “UAC” into the search box. You’ll see a link for “Turn User Account Control (UAC) on or off”:





   On the next screen you should uncheck the box for “Use User Account Control (UAC)”, and then click on the OK button.

   You’ll need to reboot your computer before the changes take effect, but you should be all done with annoying prompts.

2. **Install a 32 bit version of Java 8.**
   This is available on the SoftPLC Product CD you use to install TOPDOC NexGen, and also available for download on our website from the **Support | Resources | Software** menu option, **TOPDOC** tab or **http://softplc.com/downloads/software/tdng_jre.zip**.

3. **Install TOPDOC NexGen**
   The default and recommended “Program Executables” folder is **\SoftPLC**. The “Program Data” folder can be set to the “Program Executables” folder or you may define and use another folder in your Windows User area.

4. If the UAC was disabled, you may restore the original setting.

Installing on Windows XP

1. **Install a 32 bit version of Java 7.**
   A compatible 32 bit version is available on the SoftPLC Product CD you use to install **TOPDOC NexGen**, and also available for download on our website from the from this link: **http://softplc.com/downloads/archive/tdng_jre7.zip**.

2. **Install TOPDOC NexGen**
   The default and recommended “Program Executables” folder is **\SoftPLC**. The “Program Data” folder can be set to the “Program Executables” folder or you may define and use another folder in your Windows User area.