Automation Products Engineer

We have an immediate opening for an engineer that will be responsible for three primary functions – customer technical support, product/release testing, and product assembly. This is a full-time position at our Spicewood, TX headquarters. This individual needs to have excellent communication skills, be organized and able to multi-task and set priorities, and be detail and quality oriented. The variety of tasks mean you won't be bored, and there is very little travel or on-site work required.

Main Responsibilities:

- Customer Support via telephone/email/internet. This includes answering questions on product use and configuration, determining cause of customer encountered problems or faults, assisting customers with application programming, etc.

- Testing our automation software and hardware products, both new products and new releases.

- Product Assembly/System Test. This includes final assembly of components to meet customer orders, configuration of firmware/software settings, and testing for operation.

Requirements:

- Detailed knowledge and experience with Allen-Bradley PLC ladder logic and communications. PLC-5, SLC-500 are primary needs, but Logix, PLC-2 and other controllers a plus.

- Knowledge of SCADA/HMI software. Indusoft Web Studio knowledge a plus.

- Knowledge/experience with VFD's, particularly Siemens, a plus.

- Computer expertise: Hardware configuration, VM/Operating Systems, network configuration/security and office software applications (eg: word processing, spreadsheets). Linux expertise a big plus.

- Computer programming: C++, HTML5 specifically.

- Electrical experience: I/O module wiring, electrical panel design/wiring, soldering, etc.

- Excellent communication skills, including speaking, listening, and written.

- Quality & Detail oriented. Logical approach and excellent problem solving skills, attention to detail and ability to troubleshoot and provide feedback and solutions.

- Ability to multi-task and prioritize in order to meet project deadlines, while simultaneously serving customer support needs.

Experience:

- US Citizen

- Electrical Engineering or Electrical Engineering Technology degree
        and/or
- Minimum 5 years experience as controls system integrator

To apply, send resume to info@softplc.com